The purpose of this study is to identify resistance faced by Bank X in system implementation of Operational Risk Management and analyse policy steps which have been done and also the effective applying implication system of Operational Risk Management to company performance. This research methodologies is descriptive method in the form of case study process applying of operational risk management.

The result evaluate to applying of Operational Risk Management at Bank X have effective enough for minimize operational risk, and early stage of this methodologies self assessment is it is true most effective, considering of operational risk management infrastructure formed new operational risk.