



ABSTRACT

Evaluation of Human Resources Information System (SIMPEG) in Badan Kepegawaian Negara

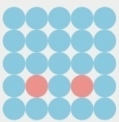
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The purposes of this research are to evaluate the functions, the components of information system resources, the attributes of information qualities, the delivery of information products in SIMPEG at Badan Kepegawaian Negara (BKN), and to give recommendations to increase the information qualities of SIMPEG, which eventually fulfilled users' needs and wants. The research was conducted using descriptive and case study methods through questionnaires and interviews which involved 14 respondents, chosen based on purposive sampling method. Data analysis was conducted using Importance and Performance Analysis. Analyzed attributes were five components of information system resources, which are brainware, hardware, software, dataware, netware and three dimensions of information qualities, which are time dimension, content dimension, and form dimension. Those attributes were plotted into four-quadrant matrix which are high priority, keep up the good work, low priority and possible overkill.

The results of this research showed that netware, time dimension and content dimension, are located in high priority which means that BKN should pay more attention to improve those attributes, while dataware and hardware are located in keep up the good work which means that these attributes were in a good job and need to be maintained. The only attribute in the low priority area is brainware which means that users care less about this attribute. Software and form dimension are located in possible overkill.

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