ABSTRACT

The Quality Control Analysis of Cigarettes in PT. Menara Kartika Buana

By Risdiyanto

The purposes of this research are: 1. To find out the level of depreciation per piece of cigarette and to evaluate some factors which caused low quality of cigarette, 2. To give alternative in improving the quality of cigarette by preventing or reducing the depreciation and also encourage the use of raw material more efficiently. This research was held in PT. Menara Kartika Buana which located in Solo. The primary data were collected from observation, interview, and by distributing questionnaires to the company's employee in the production department. Secondary data was collected from references and internal data administration of the company. Methods used in this research is Case Study and Statistical Process Control analysis. The Pareto Diagram analysis is used to find out the number and the result of material depreciation in making machine. The Fishbone Diagram is used to find out factors that have caused material depreciation in making machine. The Control Chart analysis is also used to find out weather the production in making machine were controlled or not. The result of this research will be seen clearly if the company improve its strategy as well as implement the formulated strategy. The strategy will be smoothly implement, if there are continuous maintenance, particularly in the quality control.